



**AUTO CONNECTION**  
PENROSE

*COMPANY PROFILE*



**AUTO CONNECTION IS A FULL SERVICE MECHANICAL  
WORKSHOP LOCALLY-BASED IN PENROSE,  
WITH LOAN CARS AND A GREAT REPUTATION FOR FIXING PROBLEMS  
AT REALISTIC PRICES.  
OPEN 6 DAYS.**





# ***COMPANY DETAILS***

TRADING NAME

**AUTO CONNECTION (PENROSE)**

TRADING PERIOD

**OVER 40 YEARS AT THE SAME PLACE**

TRADING ADDRESS

**702 GREAT SOUTH ROAD, PENROSE, AUCKLAND, NEW ZEALAND**

POSTAL ADDRESS

**PO BOX 12284 PENROSE, AUCKLAND, NEW ZEALAND**

TELEPHONE

**0064 9 525 0762 ~ 0064 800 886997 ~ 0064 27 525 0762**

Facimail : **0064 9 5383918**

Email : **info@autoconnection.co.nz**

Web : **www.autoconnection.co.nz**

Company Registration number : **388889**

Company GST number : **106 222 166**

# VISION

Customer satisfaction is at the centre of everything we do. We are committed to offering our customers outstanding service at all times. We provide the highest quality of work possible and we stand by our brand's reputation in the industry.

# MISSION

At Auto Connection, we live by a simple mission.  
To provide our clients with the highest quality service at all times.  
Quality work is the cornerstone of our company.  
This is our promise to our clients.

# CUSTOMER FACILITIES

- THE SITE OPERATES WITH ONE SEPARATE ENCLOSED
- RECEPTION AREAS SET ASIDE TO RECEIVE CUSTOMERS AND CONDUCT TRANSACTIONS
- CLEARLY SIGNED TIDY RECEPTION AREAS
- SIGNED EXTERNALLY AND MAINTAINED IN A CLEAN AND TIDY CONDITION FOR CUSTOMERS TO WAIT IN COMFORT
- TEA, COFFEE AND DRINKING WATER ARE AVAILABLE TO WAITING CUSTOMERS
- CUSTOMER TOILET FACILITIES ARE SEPARATE FROM THE WORKSHOP TOILETS AND ARE ALSO MAINTAINED IN A CLEAN AND TIDY CONDITION AT ALL TIMES
- ON SITE CUSTOMER PARKING PLACES ARE AVAILABLE FOR CUSTOMERS' USE AT ALL TIMES INCLUDING PARKING RESERVED FOR DISABLED CUSTOMERS





**SERVICE**  
**REPAIR WORKSHOP**



# WORKSHOP EQUIPMENT INCLUDES

Workshop using Workshop software for day to day work which is including workshop app for technician to add all details for the job including pictures  
Workshop using Xero accounting system

- Hydraulic press
- Engine hoist
- (5 ton) 4 post vehicle ramp
- (3 ton) 2 post vehicle ramp
- (4 ton) 2 post vehicle ramp
- (2.8 ton) 2 post vehicle ramp
- (2.8 ton) 2 post vehicle ramp

## Estimating Information Systems:

- Unipart Estimating Systems
- Diagnostic Equipment
- Smart Diagnostic
- Equipment
- Various Special tool
- Various hand tools

- Fuel retriever unit
- Headlamp alignment equipment
- Brake pressure bleeding equipment
- Air conditioning plant
- Trolley jacks
- Axle stands
- All standard WOF equipment

## Trade Approvals:

- Motor Vehicle Repair Association, RMI

## Estimating Information Systems:

- Autodata Information Systems

- Computerised 4 wheel alignment with printable readout
- The Workshop is equipped to carry out WOFs, Servicing and Repairs on All Class vehicles.
- NZTA Approved WOF Testers Service Repair Workshops  
Workshop Equipment Service, Repair & WOFs



# ANCILLARY AREAS

## CLEANING BAY & WASH BAY



The site contains a designated undercover area set aside for the sole purpose of vehicle cleaning and a designated area outside for the purpose of power / steam washing vehicles. The area is managed in accordance with Health and Safety regulations.

## CLEANING BAY & WASH BAY EQUIPMENT INCLUDES



- Vacuum cleaner
- Steam Cleaner
- Wet Vac

## PART STORAGE AREAS



A designated area separate from the workshop is set aside to store new and displaced parts. Body parts are stored in racking system to help identification and protection against damage.

We have separate storage areas for delicates and SRS Airbags as required health & safety

## COLLECTION & DELIVERY SERVICE



The site operates its own collection & delivery service. The Recovery of more seriously damaged vehicles and out of hours recovery is outsourced to Tow Truck Services.

The company operates a quality management system accredited to NZTA & MTA standards.



**SERVICES WE OFFER**

**AIR CONDITION SERVICE & REPAIR**  
**ALL INSURANCE JOBS**  
**AUTOMATIC TRANS AXLES**  
**BATTERY CHECK, SERVICE & REPLACEMENT**  
**BELT CHECK & REPLACEMENT**  
**BRAKE SYSTEM SERVICE & REPAIR**  
**CAM BELT REPLACEMENT**  
**CAM CHAIN REPLACEMENT**  
**CAR GROOMING & POLISH & WAX**  
**CAR REPAIRS DIESEL & PETROL**  
**CAR SERVICE DIESEL & PETROL**  
**CARBON CLEANING**  
**CARBURETORS SERVICE, TUNE UP, & REPAIR**  
**CATALYTIC SYSTEM SERVICE, REPAIR & REPLACEMENT**  
**CHASSIS LUBE**  
**CLUTCH SERVICE & REPLACEMENT**  
**COF WHILE YOU WAIT**  
**COMPUTER DIAGNOSTICS**  
**COOLING SYSTEM & HEATING SYSTEM SERVICE & REPAIR**  
**EFI SYSTEM CHECK, CALIBRATION, REPLACEMENT**  
**ELECTRICAL SERVICE & REPAIRS**  
**ELECTRONIC SERVICE & REPAIRS**  
**EXHAUST SYSTEM CHECK, SERVICE & REPLACEMENT**  
**FACTORY SCHEDULE MAINTENANCE**

**FREE COURTESY CARS**  
**FREE WINZ QUOTE**  
**FRONT & REAR DIFFERENTIALS SERVICE & REPAIR**  
**FUEL TANK SYSTEM CHECK, SERVICE & REPLACEMENT**  
**HEAD GASKET CHECK & REPAIR**  
**HEATER CORES SERVICE & REPLACEMENT**  
**HOSES CHECK & REPLACEMENT**  
**MACHINING**  
**MINOR PANEL PAINT**  
**NOISE & LEAK CHECK & REPAIR**  
**POWER STEERING SYSTEM SERVICE & REPAIR**  
**RADIATOR SERVICE & REPLACEMENT**  
**SUSPENSION REPAIRS & SERVICE**  
**THERMOSTAT REPLACEMENT**  
**TRANSMISSION – AUTO /MANUAL SERVICE & REPAIR**  
**VEHICLE PAINTING**  
**WATER PUMP REPLACEMENT**  
**WHEEL ALIGNMENT**  
**WHEEL BEARING PACKING, SERVICE & REPLACEMENT**  
**WINDSCREEN REPAIR AND REPLACEMENT**  
**WINDSHIELD WASHER SERVICE & REPAIR**  
**WIPER BLADE SERVICE & REPLACEMENT**  
**WOF WHILE YOU WAIT**

# STAFF & COMPANY STRUCTURE



# REVIEWS

## Keath Seto ★★★★★

Did a very good job, replacing all oils and filters and worn disc pads, smoothing disc and spark plugs (at 85K). Uses top ends oils and parts but let me know about the costs before proceeding. I was provided with a loan car. Car drives quietly and beautifully after service.

Services: Brakes, Oil change, Air & Cabin Filter

## Tara0526 ★★★★★

Good service, highly recommended to everyone!

Services: Service: Brake service & repair

## Farukh Mirza ★★★★★

Awesome service. Took my car for WOF and it was done super fast in 15 mins. And the team was really polite and helpful. Highly recommend.

## Las Akurugoda ★★★★★

I have been a customer since 2011. The staff has been very helpful and provided me with advise and service having me as their best interest. They have helped me with loan car few times. I would strongly recommend Auto Connection to anyone who wants to get their cars fixed or checked up. Fantastic service.

## Michael Fleming ★★★★★

When all others in Penrose were to busy being busy these guys, were able to fit a wof in immediately..

Well done.. Top service very accommodating..

## Demin Cui ★★★★★

Did full service on my car , got the car back in a really good condition, very happy with the service, professionals , Top customer service from Abhi at Reception, highly recommended Auto Connection !

## Mohammed Rashid ★★★★★

I would like to thank Auto Connction for a beautiful service they did on my car, they picked up my BMW got it sorted and dropped it back on time for me to get home, this is the best experience I have had with a work shop, will recommend to all my family and friends. Well done Auto Connction

Services: Transmission repair, Air & Cabin Filter, Check engine light diagnostic, Brake service & repair

## Rudon Jr Occena ★★★★★

Always have may WOF done here. Very reliable shop. They also provide service vehicles

## Joshin Jacob ★★★★★

Great satisfaction guaranteed. Team members at Auto Connection is highly skilled and informative, help's to understand what exactly need to be done and why to do so. Manager there, Mr. Abhijith is very kind and helpful in arranging the flexible schedules for the service. Once the technicians do a primary inspection he take it from there by detailing the inspection report to us. Suggestions and recommendations by him are highly remarkable and informative about the whole processes. Highly Recommended automotive service

## Richard Bullen ★★★★★

Great Coustomer Service and Workmanship

# ADDITIONAL INFORMATION

## **AUTO CONNECTION COMMITMENT TOWARDS MAINTAINING THE HIGHEST POSSIBLE STANDARDS.**

The site operates a stringent Quality Control system which includes every week team meetings & end of process sign-off and a final inspection completed on every vehicle by a responsible person. The whole Quality Control process is documented and dated to allow full traceability.

In order to guarantee Service & repairs are carried out correctly, technical personnel are check & confirmed trough the system. All relevant equipment is included in a regular maintenance and calibration plan.

Our aim is to provide a constant high quality service and wherever possible exceed customer expectations.

## **INSURANCE COVER & LEGISLATION**

Motor traders policy Insurance company: **CAPRICORN**  
Employers Liability Insurance Policy Insurance company: **CAPRICORN**  
Public Liability Policy Insurance company: **CAPRICORN**

Accounts Manager : **Nalla Skanda** | Proprietor: **Ranga Sumanasekera**

# PAYMENT OPTIONS

WE ACCEPT ALL MAJOR CREDIT CARDS

afterpay 

smartpay  
payment solutions made easy

we accept  
genoapay

 LAYBUY

 zip

Super<sup>TM</sup> Gold

WE CAN ARRANGE FINANCE FROM ALL MAJOR FINANCE COMPANIES

# CONNECT WITH US



Web Site



Facebook



Youtube



Instagram



LinkedIn



Twitter



**GETTING TOUCH AND**  
**THANK YOU**



**AUTO CONNECTION**

**PENROSE**

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